



Cdr M L Sharma

President

Sainik Seva Samiti

Dated : 20 October 2022

Dear Members

Wish you all and your families a very happy Diwali and Season's greetings.

As you all are aware, the Sainik Seva Samiti has been serving its members to its best of ability for the last two years.

It is a matter of great satisfaction that during the thick of Covid pandemic, the SSS in association with M/s KM Dastur and Raksha TPA offered a unique health policy through the New India Assurance Co Ltd and has been able to contribute positively to the quality of life of our Members. Testimony to this yeoman service has been shared by many happy, now healthy and grateful members themselves.

Presently, the main thrust of the SSS is to strengthen its "flagship scheme" of the group health insurance. To achieve the highest degree of trust, confidence and a sense of security for the beneficiaries. This involves, easy and convenient enrollment process, especially for senior Veterans and Veer Naris, ease of payment of fees and premiums and an effective, sensitive and empathetic backend 24x7 support at the ground level by the TPA.

Team SSS, with a rejuvenated and a reconstituted Board of Directors, has taken up the challenge to develop a new state of the art dynamic web site (ssamiti.org) from scratch and use this opportunity for the benefit of our Members. The new website (ssamiti.org) will give more features, which will be user friendly on all devices, be it the Laptop or any handheld device. **We have started uploading the static pages, so that Members can communicate with Team SSS.** It will also help our new Members to get authentic and authorized information. Team SSS is committed to provide a seamless and a secure transaction environment to ensure that our Members do not fall prey to any misinformation, social media or online frauds.

We have discontinued the use of all existing websites. Our new website is expected to be fully functional **by end November 2022**, or earlier, and we would commence to enroll the new members and accept their payments for renewal of membership.

As per the decision taken at the Board meeting held at Mumbai between 06 – 08 October 2022, It has been decided to hold the General Body meeting as soon as feasible. This is our commitment to our Members.

The founding members have given the first BoD ,a mandate of three years to establish all the relevant and robust procedures so that the organizational structure of the SSS remains sustainable. Experience of the past two years has shown some systemic and process deficiencies which are now being corrected as quickly as possible. I am sanguine that you will all feel the positive difference soon of the corrective measures being taken. Team SSS is committed to ensure a transparent, democratic and a humble administration.

The immediate task before us is to put the house in order, restructure, establish procedures, instill confidence amongst Members, broaden our member base and get a financially attractive health insurance proposal for the new year with industry best terms and conditions.

With your continued support, we as Team SSS are fully confident of achieving all this and more.

I sincerely thank all our Founding Members who believed in the idea of the Sainik Seva Samiti and have contributed their wisdom and experience.

Once again, I thank you all.

Please do not hesitate to give your feedback to me or to the Secretary, Cdr Sudhir Dua.

We look forward to hearing from you.

With best regards

